



## TOP 5 L&D TRENDS TO

# Address Current Healthcare Challenges

In today's dynamic world, learning & development based on solid digital transformation is not only an option but a necessity.



Another report suggests that healthcare systems must consider accelerating their digital transformation efforts by creating a digital culture, retaining the right talent, and measuring the success of their initiatives. L&D for healthcare can help mitigate costs and improve patient safety, leaving a positive impact on the overall quality of healthcare programs.

Let's see the five key healthcare challenges and the top L&D trends that can avoid them:



1.

### HEALTHCARE STAFFING SHORTAGE

With an overwhelming number of patients, healthcare companies face a vast staffing shortage during these unprecedented times.

#### SOLUTION

The highly flexible **Talent-as-a-Service (TaaS)** model helps hire and engage the right talents via cloud-based platform, leading to reduced costs and improved workforce efficiency.



2.

### NEED FOR EMPLOYEE UPSKILLING/RESKILLING

The healthcare sector faces the rising need to upskill/reskill their staff, so they become more efficient and technology-aligned.

#### SOLUTION

**Collaborative learning** enables remote healthcare employees to learn new skills and receive appropriate feedback to stay productive and motivated.



3.

### INCREASING CYBER RISK

Increasing adoption of digital medical equipment and online patient records leads to greater security risks.

#### SOLUTION

**Virtual training** on cybersecurity can aid healthcare employees in getting mindful access to robust technology such as AI and take countermeasures to mitigate these security breaches.



4.

### NEED FOR IMPROVED PATIENT EXPERIENCE

Due to a lack of quality service and the inability to use the right digital tools, healthcare companies face the challenge of poor patient experience.

#### SOLUTION

**Microlearning** for healthcare staff heightens patient experience and safety by providing relevant technical and soft skills training whenever and wherever required.



5.

### PROMOTING HEALTHCARE DIVERSITY & INCLUSION

Lack of diversity, equity, and inclusion (DEI) make healthcare staff feel strangled and demotivated.

#### SOLUTION

Engaging **DEI programs** help promote inclusive leadership and address unconscious bias at the workplace, building cultural awareness and a better patient care environment.